

Task/Operation:	Anti Social Behaviour		
Group(s) affected:	Countryside Staff and Volunteers		
Person(s) undertaking assessment:	David Owen and Richard Taylor	Date:	26.01.2004
Employee(s) consulted:	Paul Finn		
Union Safety Rep(s) consulted:	A.Pegg		

Reviews			
Next Review Required	Date actually reviewed	Changes Required? (Yes/No)	Assessor Signature
26.01.2005	20.10.05	No	RTT
<b>20.10.2006</b>			

Hazard	Resultant effect(s)	Before control			State control measures and person responsible to action each one	After control		
		L	S	R		L	S	R
Violence to Staff and Volunteers	Physical Injury Psychological damage	2	2	4	Staff are required to report incidents/physical injury in accordance with the departmental procedures. Staff will be provided training in dealing with and difusing aggressive situations. Back up response mechanism is being considered via the to be established call centre. Staff should raise incidents with their Managers so that additional controls can be considered. This may include using the Anti Social Behaviour legislation to restrict an individual from an area. Alternatively DCC may involve the local Police to assist with injunctions against persistent offenders.	1	2	2

Hazard	Resultant effect(s)	Before control			State control measures and person responsible to action each one	After control		
		L	S	RR		L	S	RR
Noise	Nuisance for service users leading to confrontational situations with those causing the nuisance.  Physical Injury	2	2	4	Speak with originator of the noise and report the incident in accordance with departmental procedures. Contact local District Council if problem persists as they have the enforcement powers to address noise. Staff are reminded that noise whilst undesirable and unpleasant isn't always a criminal offence.	1	2	2
Dangerous Dogs	Physical Injury  Psychological damage	2	2	4	Report dangerous or aggressive loose or stray dogs to the local District Council Dog Warden if they pose a threat to safety. Owners of leased dogs that use their dogs to threaten or intimidate staff should be reported in accordance with departmental procedures. DCC may be able to action through the District Councils in respect of the Dangerous Dogs Act 1991.  Management to consider providing 'dog dazers' as a deterrent for loose dogs. Injury resulting from Dogs should be recorded in accordance with the Accident Reporting procedure. Staff have the option of counselling should this be required.	1	2	2

Racist or Sexist Behaviour	Offence to the person. Psychological damage	2	2	4	Report Incidents in accordance with the County Councils Policies. Remove racist or sexist graffiti as this arises.	1	2	2
Drunk and Disorderly Persons	Offensive language and possible intimidation.	2	2	4	Ask the person to leave the area. If the person refuses and the situation worsens contact your Manager and inform the local police. Record the incident.	1	2	2

NB This Assessment is not exhaustive and Management must ensure that work not covered by this Risk Assessment should only be undertaken after a suitable Risk Assessment has been made. Some activities should only be carried out in conjunction with a written safe system of work. The risk ratings in this assessment are established on the basis that the control measures are in place.