

**Ironbridge**  
BIRTHPLACE OF INDUSTRY

The IRONBRIDGE GORGE MUSEUM TRUST

Lucy Andrews-Manion  
Volunteer Co-ordinator

# Volunteering at Ironbridge

300+ regular volunteers

Monthly projects/Regular placements

Corporate Volunteering

Great range of ages-16 up to 90

Opportunities for young and unemployed people

A better Museum thanks to their efforts



# Volunteering at Ironbridge



Demonstrate

Guide

Research

Maintain

Help us to deliver an excellent level of service

**Ironbridge**  
BIRTHPLACE OF INDUSTRY

# Volunteering at Ironbridge

Where do we find them?

Newspaper Articles

Word of Mouth

Staff

Volunteers

Visitor interest

Volunteer Centre



# Volunteering at Ironbridge

## To become a volunteer at Ironbridge:

It doesn't need to be too formal,  
this is a volunteer role, not a job.

BUT it **does** need to be structured.

Application

References

Interview

Placement

Induction

Monitoring

**Ironbridge**  
BIRTHPLACE OF INDUSTRY

# Volunteering at Ironbridge

Free entry

Quarterly Newsletter

Monthly coffee mornings and events

Free ticket to events

Free parking

Discount in Museum Shops

Access to training

A friendly atmosphere!



# Volunteering at Ironbridge

Two women dressed in historical clothing are standing in front of a brick wall. The woman on the left is wearing a dark hat with a white circle, a patterned high-collared blouse, and a dark skirt. The woman on the right is wearing a blue hat with a white veil, a light-colored blouse with a lace collar, and a dark skirt. They are both smiling and looking towards the right.

Getting the Right people

**Role Descriptions**-know what you want before you recruit

**Interview**-get to know your volunteer

**Monitoring**-keep talking to your volunteers

# Volunteering at Ironbridge

## Building Roles

A volunteer role should benefit all parties

Always think of the 'BEST POSSIBLE OUTCOME'

Think wider than day to day,

WHAT SORT OF PERSON DO YOU REALLY NEED?

**Ironbridge**  
BIRTHPLACE OF INDUSTRY



# Volunteering at Ironbridge

## Short Term Placements

**Imagination**-think about things which could help your organisation, but seem a long way off- could a volunteer on placement get you there?

**Placement Descriptions**-know what you want before you recruit and have a set outcome/time frame ready

**Interview**-recruit carefully, and specifically for the placement-only place someone if they are the RIGHT person.

**Inform:** keep your volunteer informed, give them goals and a list of skills and learning outcomes they can expect to get from their tasks.

**Report:** Give the volunteer a report at the end-this will also help you to see how they have done, and what the next step is.

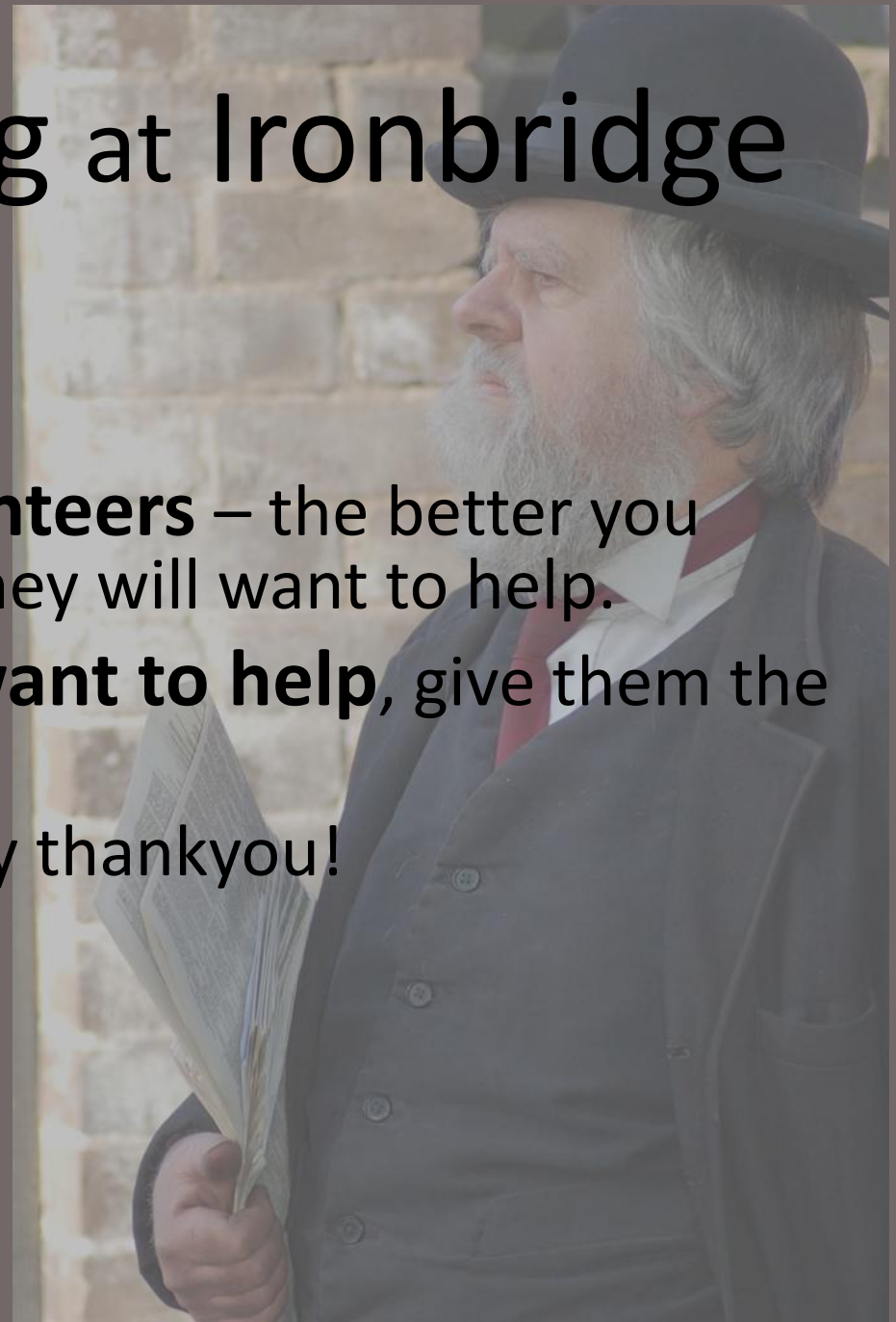
# Volunteering at Ironbridge

Most Importantly...

**Get to know your volunteers** – the better you know them the more they will want to help.

**Remember that they want to help**, give them the opportunity.

**Show appreciation** - Say thankyou!



**Ironbridge**  
BIRTHPLACE OF INDUSTRY

The IRONBRIDGE GORGE MUSEUM TRUST

Lucy Andrews-Manion

01952 601044

[lucy.andrews-manion@ironbridge.org.uk](mailto:lucy.andrews-manion@ironbridge.org.uk)